



THE WELFARE ASSOCIATION FOR THE DEVELOPMENT OF AFGHANISTAN (WADAN) REQUEST FOR QUOTATION

Provision of 50 MB Full-duplex Point-to-Point Internet Connection with 99.9% Stability for Kabul Office

WARNING:

Prospective Offerors, who have received this document from a source other than the WADAN, should immediately contact WADAN and provide their name and mailing address in order that amendments to the RFQ or other communications can be sent directly to them. Any prospective Offeror who fails to register their interest assumes complete responsibility in the event that they do not receive communications prior to the closing date. Any amendments to this solicitation will be issued to offerors via email.

SYNOPSIS OF THE RFP

RFQ No.	WDN/KBL-MO/01-2025
Issue Date	Dec 16, 2024
Title	Provision of 50 MB Full-duplex Point-to-Point Internet Connection with 99.9% Stability for Kabul Office
Issuing Office	WADAN Operations Unit
Deadline for Receipt of Questions	Dec 19, 2024, at 4:00 PM local time All communications regarding this solicitation are to be made solely through the Issuing Office and must be submitted via email to operations@wadan.org
Deadline for Receipt of Quotation	Quotations are due in Kabul no later than 4:00 PM local time on Dec 21, 2024. Submit a Soft copy of your quotation by physically submitting hard copies via the following address. House No. 4, Street 6 District 6, Opposite the Ministry of Commerce and Industry, Dar-ul-Aman Road, Kabul Afghanistan
Point of Contact	For technical discussions +93 78 778 6602 & for Operational Process +93 705703729
Anticipated Award Type	Purchase Order (PO) and Contract
Basis for Award	An award will be made based on the best value method. The award will be issued to the responsible and reasonable offeror, who provides the best value to WADAN and its client using a combination of technical and cost/price factors.

SUMMARY:

WADAN is looking for a reliable and experienced Internet Service Provider (ISP) to deliver a high-performance internet connection that meets the organization's operational needs. The provider will be expected to offer consistent, high-speed connectivity with minimal downtime, ensuring uninterrupted access for essential tasks. A strong emphasis will be placed on backup solutions to maintain service continuity in the event of disruptions. The ideal vendor should have proven experience in supporting similar organizations and a commitment to providing exceptional technical support and reliable service throughout the contract period.

MINIMUM ELIGIBILITY REQUIREMENTS FOR VENDORS FOR BID OPENING:

To qualify for this RFQ, the vendor must have:

- **Valid Business License:** The vendor must hold a valid business license (logistics or related) in Afghanistan.
- **Bank Account:** A valid business bank account in the name of the vendor is required.
- **Compliance:** The vendor must accept all terms and conditions outlined in this RFQ and provide all requested information as per Annex 1.
- **Minimum Internet Speed:** 50 Mbps Download / 50 Mbps Upload. A balanced, high-speed internet connection.
- **Ratio 1:1 Dedicated & Dedicated Public IP:** The service must provide a 1:1 dedicated ratio, ensuring no sharing of bandwidth, along with a dedicated public IP address for stable and secure internet access.
- **Network Latency:** The connection should ensure a maximum latency of 4-5ms for optimal performance, with low ping times to support real-time communications and applications.
- **Uptime Guarantee & Backup Routes:** The provider must guarantee 99.9% uptime, with a maximum of 0.1% downtime. Backup routes must be maintained with a 98% uptime to ensure service continuity. Additionally, 100% Multi Routes Backup should be in place to provide redundancy in case of network failures, ensuring uninterrupted service.
- **Fiber Optic Backbone:** The service should be based on a fiber optic backbone to provide high-speed, high-quality internet connectivity.
- **Experience:** At least 10 years of experience in providing internet services to NGOs, with a proven track record of reliability.
- **24/7 Technical Support:** Round-the-clock support for technical assistance, including issue resolution, diagnostics, and remote troubleshooting.
- **Extra Bandwidth:** The provider should offer 10% extra free bandwidth to ensure smooth performance during fluctuating usage, maintaining the contracted 50 MB bandwidth.
- **References:** A minimum of five references from NGOs or similar organizations that can attest to the stability and reliability of the offered services.

TAXES:

Withholding Tax on Subcontractor:

- Government withholding Tax: Pursuant to Article 72 in the Afghanistan Tax law effective March 21, 2009.
- WADAN is required to withhold "contractor" taxes from the gross amount payable to all Afghan for-profit subcontractors/vendors with an aggregate amount of AFN 500,000.00 or greater and transfer this to the Ministry of Finance. In accordance with this requirement, WADAN shall withhold 2% tax from all gross invoices from subcontractors/vendors under this Agreement with active AISA or Ministry of Commerce License. For subcontractors /vendors without active AISA or Ministry of Commerce license, WADAN shall withhold seven percent 7% "contractor" tax per current Afghanistan Tax law.

DISCLAIMERS AND PROTECTION CLAUSES:

- WADAN may cancel the solicitation and not award and may reject any or all responses received.
- Insurance of solicitation does not constitute award commitment by WADAN.
- WADAN reserves the right to disqualify any offer based on the offeror's failure to follow solicitation instructions.
- WADAN will not compensate offerors for responses to solicitation and reserves the right to issue awards based on the initial evaluation of offers without further discussion.
- WADAN reserves the right to waive minor proposal deficiencies that can be corrected prior to award determination to promote competition
- WADAN will be contacting offerors to confirm the contact person and address and that the bid was submitted from the solicitation

CERTIFICATION OF INDEPENDENT PRICE DETERMINATION:

- a) The offeror certifies that--
 - The prices in this offer have been arrived at independently, without, for the purpose of restricting competition, any consultation, communication, or agreement with any other offeror, including but not limited to subsidiaries or other entities in which the offeror has any ownership or other interests, or any competitor relating to (i) those prices, (ii) the intention to submit an offer, or (iii) the methods or factors used to calculate the prices offered;
 - The prices in this offer have not been and will not be knowingly disclosed by the offeror, directly or indirectly, to any other offeror, including but not limited to subsidiaries or other entities in which the offeror has any ownership or other interests, or any competitor before bid opening or contract award (in the case of a negotiated or competitive solicitation) unless otherwise required by law; and
 - No attempt has been made or will be made by the offeror to induce any other concern or individual to submit or not to submit an offer for the purpose of restricting competition or influencing the competitive environment.
- b) Each signature on the offer is considered to be a certification by the signatory that the signatory-
 - Is the person in the offeror's organization responsible for determining the prices being offered in this bid, and that the signatory has not participated and will not participate in any action contrary to subparagraphs (a)(1) through (a)(3) above; or

- I. Has been authorized, in writing, to act as agent for the principals of the offeror in certifying that those principals have not participated, and will not participate in any action contrary to subparagraphs (a)(1) through (a)(3) above;
 - II. As an authorized agent does certify that the principals of the offeror have not participated, and will not participate, in any action contrary to subparagraphs (a) (1) through (a)(3) Above; and as an agent, has not personally participated, and will not participate, in any action contrary to subparagraphs (a)(1) through (a)(3) above.
- c) Offeror understands and agrees that --
- o Violation of this certification will result in immediate disqualification from this solicitation without recourse and may result in disqualification from future solicitations; and
 - o Discovery of any violation after award to the offeror will result in the termination of the award for default.

1. ITEMS SPECIFICATIONS AND PRICE:

Item	Description	Quantity	Unit Price (USD)	Total Cost (USD)
Internet Service	50 MB Full-duplex Point-to-Point Connection	50 MB		
Installation & Activation Charges	One time		Free of cost	Free of cost
Technical Support	24/7		Free of Cost	Free of Cost
Equipment Charges	InfiMAN 2x2 R5000-Smn/6X.300.2x200.2x24 will be priority, if not Rocket-dish& POE Adapter		On Lease	On Lease

Business Name:

Authorized Representative Name

Authorized Representative Position

Authorized Representative Signature

Date

EVALUATION CRITERIA

WADAN will evaluate applications based on the following criteria:

- Valid Business License: 10 Points
- Similar Experience, Background & Services: 70 Points
- Best Value for Money (Lowest Cost): 20 Points

Submission Guideline:

All interested bidders should read the whole RFQ and submit their quotation accordingly. Interested bidders should submit their quotation in accordance with the requirements detailed above via Hard copy to WADAN Main Office at the following address:

House No. 4, Street 6 District 6, Opposite Ministry of Commerce and Industry, Dar-ul-Aman Road, Kabul Afghanistan

Interested bidders are required to provide us with the below documents to be eligible for the initial bidding process.

- **A Valid Business license (Logistics).**
- **Bank Account on Company Name.**
- **Copy of at least one similar contract.**
- **Company/vendor TIN copy.**
- **National ID card (Tazkera) copy of the company president.**

Deadline

The deadline for submission of quotations is Dec 21, 2024 – at 4:00 PM, Kabul time. Companies that did not submit their quotation by this deadline will not be considered.

ANNEX A – VENDOR OFFER AND BUSINESS DETAIL INFORMATION:

1. VENDOR INFORMATION:

Vendor Name Per Business License	
Contact Person & Phone Number	
Vendor Email Address	
Vendor Address	