



If AQL is not determined in the tender documents and contracts, then following penalties plan shall apply disregarding selected inspection level of ISO-2859-1 Standards. Penalties will be applicable for each characteristic of the non-conforming goods to the total value of the Purchase Order.

Parameter measured	Level of deviation	Type of defect Major / Minor **	Level of penalties to be applied on total value of lot *
Non-compliance to performance requirement	up to 2 %	Minor	1st occurrence non, 2nd occurrence - 0.5%
	up to 10 %	Major	2%
	up to 25 %	Major	5%
	more than 25 %	Major	10%
Non-compliance on weigh and dimension	up to 5 %	Minor	for each 1% of non-compliance 0.5 % penalties.
	up to 10 %	Major	for each 1% of non-compliance 1 % penalties.
	more than 10 %	Major	for each 1% of non-compliance 2 % penalties.
Visual defects	visual quality not affected	Minor	1st occurrence non, 2nd occurrence - 1 %
	visual quality affected	Major	1st occurrence 5 %, 2nd occurrence - 10 %
Packing / Marking Defects	Goods are not affected	Minor	1%
	Goods are not affected	Major	5%

### Special remarks

\* Any major non-compliance is be subject to lot refusal at discretion of IFRC.

\* AQL and Penalties Plan issued by IFRC for specific goods prevail over this Penalties Plan.

\* Maximum cumulative penalties cannot exceed 15 % of the value of the Purchase Order.

\*\* Major defect: defect that is likely to result in a material failure or to render the product not fit for its intended purpose.

\*\* Minor defect: defect that is not likely to reduce materially the usability of the product for its intended purpose, or a departure from established standards of quality, having little bearing on the effective use or operation of the product.