

TENDER NOTICE

EA/02-15-2024

For IT Network Cabling and Ducting Works in EA Offices & Shops

1. Bids are invited from the Companies for IT Network Cabling and Ducting Works in EA Offices & Shops. The Hard Bid Documents are available in Etisalat head office and can be obtained from procurement department as well can download it from Etisalat Afghanistan website (www.etisalat.af, Tenders).

2. Bids/Offeres shall be sent via email to: snabizada@etisalat.af till **28-April-2024**.

Note: If you submit your commercial part of proposal by email, please provide it in password protected document/format. We will request the password once here the concerned committee started the bid's commercial evaluation.

3. Bid received after the above deadline shall not be accepted.

4. Bidders should be registered with Etisalat Afghanistan in Vendor Registration List. If any interested bidder is not registered, first they should register their company before tender deadline and submission of bid.

5. All bidders are requested to send their offers via email to snabizada@etisalat.af.

6. Etisalat Afghanistan reserves the right to accept or reject any or all bids and to annul the bidding process at any time, without thereby incurring any liability to the affected bidder(s) or any obligations to inform the affected bidder(s) of the grounds for Etisalat Afghanistan action.

7. All correspondence on the subject may address to Shoaib Nabizada, Sr. Analyst Procurement & Contracts, Etisalat Afghanistan. Email snabizada@etisalat.af and Phone No. +93781 204113.

Ihsanullah Zirak

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Request for Proposal (RFP)

For

For IT Network Cabling and Ducting Work

1. DEFINITIONS:

In this document, the following terms and meanings shall be interpreted as indicated:

1.1 Terms.

“Acceptance Test(s)” means the test(s) specified in the Technical Specifications to be carried out to ascertain whether the Goods, Equipment, System, Material, Items or a specified part thereof is able to attain the Performance Level specified in the Technical Specifications in accordance with the provisions of the Contract.

“Acceptance Test Procedures” means test procedures specified in the technical specifications and/or by the supplier and approved by EA as it is or with modifications.

“Approved” or “approval” means approved in writing.

“BoQ” stands for Bill of Quantities of each job/work as mentioned in this contract and its annexes according to which the contractor shall supply equipment & services and subject to change by agreement of both parties.

“Bidding” means a formal procurement procedure under which sealed bids are invited, received, opened, examined and evaluated for the purpose of awarding a contract.

“Bid/Tender Document” means the Bid/Tender documents issued by EA for invitation of Bids/Offeres along with subsequent amendments and clarifications.

“Competent Authority” means the staff or functionary authorized by EA to deal finally with the matter in issue.

“Completion Date” means the date by which the Contractor is required to complete the Contract.

“Country of Origin” means the countries and territories eligible under the rules elaborated in the “Instruction to Bidders”.

“Contract” means the Contract between Etisalat Afghanistan (EA) and the Contractor and comprising documents enumerated therein, such as the Conditions of Contract, the Deliverables, the Specifications and the Contractor's offer and correspondence relating thereto, the Bill of Quantities with unit prices to be provided by the Contractor after completion of the detailed design work, (where applicable) or as approved by EA based on the accepted bid with agreed to adjustments Appendices and Addenda as well as any amendments made to any such documents in accordance with the Contract.

“Contractor” means the individual or firm(s) ultimately responsible for the service and supply all the Material/Items on time and to cost under this contract to EA.

“Contractor’s Representative” means the person nominated by the contractor and named as such in the contract and approved by EA in the manner provided in the contract.

“Contract Documents” means the documents listed in Article (Contract Documents) of the Form of Contract (including any amendments thereto) or in any other article in this contract.

“Contract Price” means the price payable to the Contractor under the Contract for the full and proper performance of its contractual obligations.

“Day” means calendar day of the Gregorian calendar.

“Delivery charges” means local transportation, handling, insurance and other charges incidental to the delivery of Goods to their final destination.

“D.D.P” means Delivered Duty Paid as defined in the Incoterms 2010 including the unloading responsibility of bidder/seller.

“Documentation” means documentation specified in the relevant Article(s).

“Effective Date” means the date the Contract shall take effect as mentioned in the Contract.

“Etisalat Afghanistan (EA)” means the company registered under the Laws of Islamic republic of Afghanistan and having office at Ihsan Plaza Charahi Shaheed Kabul in person or any person dully authorised by it for the specific purpose for the specific task within the Contract and notified to contractor in writing.

“Final Acceptance Certificate” means the certificate issued by EA after successful completion of warranty and removal of defects as intimated by EA.

“Force Majeure” means Acts of God, Government restrictions, financial hardships, war and hostilities, invasion, act of foreign enemies, rebellion, revolution, riot, industrial disputes, commotion, natural disasters and other similar risks that are outside of Contractor's and EA's control.

“Goods” means raw materials, products, spares, and commodities in solid, liquid or gaseous form, and electricity, incidental services, transport, maintenance and similar obligations related to the supply of Goods if the value of those services does not exceed the value of the Goods themselves. The Goods include all of the equipment, machinery, and/or other

materials which the Contractor is required to supply to EA under the Contract as per EA Technical Specifications.

“Goods Receipt Certificate” means certificate issued by the consignee certifying receipt of Goods in good order and condition.

“Liquidated Damages” mean the monetary damages imposed upon the contractor and the money payable to EA by the contractor on account of late delivery of the whole or part of the Goods.

“L.o.A” means Letter of Award issued by EA to successful bidder with regard to the award of tender.

“Month” means calendar month of the Gregorian calendar.

“Offer” means the quotation/bid and all subsequent clarifications submitted by the Bidder and accepted by EA in response to and in relation with the Bid Documents.

“Prime Contractor” means the individual or firm ultimately responsible for supplying all the Goods on time and to cost under this Contract to EA.

“EA's Representative” shall mean the representative to be appointed by EA to act for and on behalf of EA with respect to this Contract.

“Specifications” means the specifications, provided in the Contract and its annexure and in EA Tender.

“Site” means the land or locations, buildings and other places including containers shells wherein and upon which the service are to be delivered, and such other land or places as may be specified in the Contract as forming part of the site.

“Supplier/Vendor” (used interchangeably) means the individual or firm ultimately responsible for supplying all the Goods on time and to cost under this Contract acting individually alone or as a “prime contractor” for a consortium.

“Supplier's Representative” means the person nominated by the Contractor and named as such in the Contract and approved by EA in the manner provided in the Contract.

“Warranty Period” shall mean the period of 3 months or any extended period starting from the acceptance of the delivered Goods in good order and conditions at consignee's warehouse or site certified by EA authorized representative (s).

2. INTRODUCTION TO WORK.

2.1 Bids are invited for Network Ethernet and Fiber Cabling of Etisalat offices in Kabul and other provinces in accordance with Etisalat specifications as per Annexures.

2.2 The award of the tender will be for one to two years on the basis of best technical complied bid and price wise lowest offer.

3. BoQ and Scope of Work

BoQ: as per Annexure – A

Scope of Work: as per Annexure - B

4. Validity of Offers

The Tenders must be valid for a minimum of 60 days from the Tender closing date, or as may be specified by Purchaser in the Tender documents.

5. Registration/Legal documents of the Bidder:

The Bidder shall include in his proposal, copies of registration documents such as the Certificate of Registration.

6. Progress of Work:

6.1 The Contractor shall commence the execution of the Contract and shall proceed in an orderly and proper manner with due expedition and without delay in order to ensure that the services/activities/jobs as stipulated in the contract are completed by the specified Completion Date.

6.2 A Progress Report shall be submitted by the Contractor showing the progress, any anticipated delays and any other relevant information. Each Progress Report shall include a statement confirming that the services/activities/jobs or part thereof shall be completed by the specified date or a detailed explanation, should delay be anticipated.

6.3 The Contractor shall be responsible for the quality of work and the execution of the service and provision of services as per Annexure-A & Annexure-B. The Purchaser reserves the right to ensure such control and supervision as is deemed necessary.

4. Price

4.1 Price shall be quoted on Unit Rate basis in Afghanis. Prices quoted in other currency will cause rejection of your bid.

4.2 The price shall be inclusive of all taxes applicable as per Afghanistan Government Tax Laws on Services including Withholding Tax.

5. Payment Terms.

5.1 Payment shall be made to Contractor on monthly basis as per contracted price at the end of calendar month for which Service is provided and verification by authorized EA representative.

5.2 Payment shall be made against invoice to be submitted by Contractor within thirty (30) days of submission of invoice.

5.3 No advance payment will be made to contractor.

6. Penalty:

6.1 If the contractor fails to complete the said job on or before the Completion Date, the Contractor shall pay to the Purchaser as and by way of Penalty resulting from the delay, the aggregate sum of one percent (1%) of Total Contract price of the delayed services for each week and pro-rata for parts of week, for delay beyond the specified date, subject to a maximum of ten percent (10%) of the Total Contract Price of the service(s). In the event that delay is only in respect of small items which do not affect the effective utilization of the system, penalty shall be chargeable only on the value of such delayed items.

6.2 Any penalty chargeable to the Contractor shall be deducted from the invoice amounts submitted by the Contractor for payment, without prejudice to the Purchaser's rights.

7. Construction of Contract:

The Contract shall be deemed to have been concluded in the Islamic Republic of Afghanistan and shall be governed by and construed in accordance with Islamic Republic Afghanistan Law.

8. Termination of the Contract by the Purchaser:

8.1 If during the course of the Contract, the Contractor shall be in breach of the Contract and the Purchaser shall so inform the Contractor by notice in writing, and should the breach continue for more than seven days (or such longer period as may be specified by the Purchaser) after such notice then the Purchaser may immediately terminate the Contract by notice in writing to the Contractor.

8.2 Upon termination of the Contract the Purchaser may at his option continue work either by himself or by sub-contracting to a third party. The Contractor shall if so required by the Purchaser within 14 days of the date of termination assign to the Purchaser without payment the benefit to any agreement for services and/or the execution of any work for the purposes of this Contract. In the event of the services/jobs being completed and ready for utilization by the Purchaser or a third party and the total cost incurred by the Purchaser in so completing the required services/jobs being greater than which would have been incurred had the Contract not been terminated then the Contractor shall pay such excess to the Purchaser.

9. Termination of the Contract by the Contractor:

9.1 The Contractor shall not have the right to terminate or abandon the Contract except for reasons of force majeure.

10. Local Taxes, Dues, and Levies:

10.1 The Contractor shall be responsible for all government-related taxes, dues, and levies, including personal income tax, which may be payable in Afghanistan or elsewhere.

10.2 The amount of withholding Tax(s) is 2% of all project costs for local/registered companies who have Afghanistan Government Official Work Licenses and 7% for International/nonregistered companies.

Annexure-A

Bill of Quantities (BOQ) with Prices:

| SN | Item Description | Type | Quantity | Unit Price Afs | Total Price Afs |
|----|--|-----------------------|-----------------|----------------|-----------------|
| 1 | LC To LC Good Quality | 1 Meter | | | |
| 2 | LC To LC Good Quality | 5 Meters | | | |
| 3 | LC To LC Good Quality | 10 Meters | | | |
| 4 | LC To LC Good Quality | 25 Meters | | | |
| 5 | LC To LC Good Quality | 50 Meters | | | |
| 6 | LC To LC Good Quality | 100 Meters | | | |
| 7 | SC To SC Good Quality | 1 Meter | | | |
| 8 | SC To SC Good Quality | 5 Meters | | | |
| 9 | SC To SC Good Quality | 10 Meters | | | |
| 10 | SC To SC Good Quality | 25 Meters | | | |
| 11 | SC To SC Good Quality | 50 Meters | | | |
| 12 | SC To SC Good Quality | 100 Meters | | | |
| 13 | Splicing & Testing - OTDR Testing | Per Core Both Ends | | | |
| 14 | Testing Fiber Cables | Per core | Per core | | |
| 15 | FC Cabling Installation & Services | Per Node | | | |
| 16 | Dual-core single Fiber cable | 20 Meter | | | |
| 17 | Four-core signal node fiber cable | 20 Meter | | | |
| 18 | Splicing fiber optic cable | Per core | | | |
| 19 | Distance >= 20 Meters | Outdoor Fiber Cabling | | | |
| 20 | STP/UTP Cable Brand (3M / Netlink Original) | Cat6 | 1 Meter | | |
| 21 | STP/UTP Cable Brand(3M / Netlink Original) | Cat6 | 1 Box (1000 ft) | | |
| 22 | Patch Cord - UTP & STP Cat 6 Brand(3M / Netlink Original) | 0.3 Meter | | | |
| 23 | Patch Cord - UTP & STP Cat 6 Brand (3M / Netlink Original) | 1 Meter | | | |
| 24 | Patch Cord - UTP & STP Cat 6 Brand (3M / Netlink Original) | 2 Meter | | | |
| 25 | Patch Cord - UTP & STP Cat 6 Brand (3M / Netlink Original) | 3 Meter | | | |

| | | | | | |
|----|--|--------------------|---------|--|--|
| 26 | Patch Cord - UTP & STP Cat 6 Brand (3M / Netlink Original) | 4 Meter | | | |
| 27 | Patch Cord - UTP & STP Cat 6 Brand(3M / Netlink Original) | 5 Meters | | | |
| 28 | Patch Cord - UTP & STP Cat 6 Brand(3M / Netlink Original) | 10 Meters | | | |
| 29 | Patch Cord - UTP & STP Cat 6 Brand(3M / Netlink Original) | 20 Meters | | | |
| 30 | PVC Duct KSS Taiwan Original | 25mm x 25mm | 1 Meter | | |
| 31 | PVC Duct KSS Taiwan Original | 38x16mm | 1 Meter | | |
| 32 | PVC Duct KSS Taiwan Original | 40mm x 40mm | 1 Meter | | |
| 33 | PVC Duct KSS Taiwan Original | 40mm x 60mm | 1 Meter | | |
| 34 | PVC Duct KSS Taiwan Original | 60mm x 60mm | 1 Meter | | |
| 35 | PVC Duct KSS Taiwan Original | 50mm x 100mm | 1 Meter | | |
| 36 | Back Box (3M /Netlink Original) | Double Backbox | | | |
| 37 | Face Plate (3M / Netlink Original) | Single Port | | | |
| 38 | Face Plate (3M / Netlink Original) | Dual Port | | | |
| 39 | IO (3M / Netlink Original) | | | | |
| 40 | Patch Panel | 24 Port + IO | | | |
| 41 | Distribution Rack | 6U | | | |
| 42 | RJ45 Connectors | | 1 piece | | |
| 43 | RJ45 Connectors | | 1 Box | | |
| 44 | RJ45 to RJ45 connector | | 1 piece | | |
| 45 | Trench Duct Taiwan Original | 5" inch size | | | |
| 46 | PVC Floor Duct KSS Taiwan Original | 2" inch size | | | |
| 47 | PVC Floor Duct KSS Taiwan Original (Rubber Duct) | 4" inch size | | | |
| 48 | PVC Floor Duct KSS Taiwan Original (Rubber Duct) | 6" inch size | | | |
| 49 | PVC Floor Duct KSS Taiwan Original (Rubber Duct) | 8" inch size | | | |
| 50 | White Self-Adhesive Cable Label | Waterproof – Tear- | | | |

| | | | | | |
|----|-------------------------------------|---------------------|------------------|--|--|
| | | Resistant - Durable | | | |
| 51 | Cable Tag | Waterproof Durable | | | |
| 52 | Cable Manger | 24 ports | | | |
| 53 | Shielded Flexible conduit | Pipe 1inch | 1 Meter | | |
| 54 | Flexible plastic pipe | Pipe 1inch | 1 Meter | | |
| 55 | Full Cable installation per port | | Per port | | |
| 56 | Partial Cable installation per port | | Per 20m per port | | |
| 57 | Port maintenance | | Per port | | |
| 58 | Single item installation | | Per item | | |
| 59 | Cable removal | | Per port | | |
| 60 | Cable management | | Per port | | |

Brand for the Annexure –A Table Items are 3M and Netlink original.

Description: Services are of below types:

1. **Full Cable installation per port:** This includes installing cable, ducts, label and conduit as well as all other materials required for a new port to be activated up to a 20-meter cable length. This also includes management of the newly installed cable.
2. **Partial Cable installation per port:** Any cable installation longer than 20 meters is regarded as partial, encompassing conduit and ducts, for every additional 20 meters.
3. **Port maintenance:** Comprises one or several tasks such as tracing, testing, replacing components, and relabeling of existing ports.
4. **Cable Management:** Re-arrangement or management of existing cables.
5. **Single item installation:** Installation of individual items (IO, Faceplate, Backbox, Connector, patch cord, patch panel, rack, label, cable tag, cable manager, wall/floor duct per meter and conduit per meter) only if not done as part of aforementioned service types. Duct and conduit installation may contain cables as well.
6. **Cable removal:** Removing all components of old cables per port.

Annexure-B

Scope of Work (SOW)

1. INTRODUCTION

1.1. Background

1.1.1 Etisalat Afghanistan (EA) is of the largest and rapid-growing Telco in Afghanistan. It is providing high-tech solution to the customers. As a milestone EA is now going to expand its Business with more increased manpower and for the same EA has an additional office in Kabul and Regional offices in Mazar, Herat, Kunduz, Jalalabad, Kandahar & Ghazni, and any other location in Afghanistan followed by Flagships in prime locations. Over this year many more outlets are planned all across Afghanistan.

1.1.2. This Statement of Work (SOW) defines the work to be accomplished to provide industry standard cabling for Data for any new office as well as additional/maintenance cabling works in the existing offices of EA. The facilities should include cabling of the entire Infrastructure as per EA recommendation and provide connectivity to users in terms of Wireless Access Points and Data Cables wherever possible.

1.2. Objective:

1.2.1. The objective of the Data and Voice Cabling project are:

- To have Industry standard cabling methodology to be followed for the entire EA organization.
- International standards to be achieved in cabling for both Voice and Data and 100% throughput delivered to the end user without any network glitches.
- Ensure scalability, robustness and 99.999% availability of network from user perspective.

- Ensure cable color-coding to have a distinction between the different cables used in the entire network. All cables are properly patched and crimped and neatly arranged in the Racks with proper labeling.
- Data cabling should be done on a separate tray from power, and it has to be followed for the entire cabling in the building.
- Cabling for Wireless LAN for each Floor at least point per floor.
- Patch Panel based on data point with correct labeling and installation.
- 0.25M /1M/2M/3M patch chords standards and company crimped
- 5M /10M/20M patch Chords standard and company crimped.
- Proper labels need to be used for all the Data cables used in the network and the labeling should be done every 3 meters for traceability.
- To ensure that the cable maintenance should be easy and there should not be any confusion when required to change one cable from the whole network and it should not affect other network services.
- Ensure the Industry Best Practices of Cabling for Data in EA New Building

The Vendor/Business Partner shall provide all the necessary labor and materials and all associated equipment. The Vendor/Business shall also provide 24 X 7 technical support.

The selected vendor should provide a comprehensive solution and will supply goods and services to Etisalat as per the BOQ. Vendor will be responsible for the supply, installation, and configuration and testing of provided hardware, associated components. The vendor is expected to use international best practices in delivering services and will provide test plans for the supplied solution.

Vendor will also be responsible to provide support and maintenance of the existing / new data cabling during and after commissioning as per contract.

The selected vendor will be asked to complete the cabling as and when requested based on the availability of the new offices. The network design will be provided by EA to the vendor.

2.0. SCOPE

2.1. This task order covers the implementation of all required labor and materials to provide Data Cabling for all EA offices, new and existing.

2.2. Support

2.2.1. Engineering Support:

This includes surveys and other information gathering, as required, to document configuration, to determine specific operational capability requirements, development of installation plans, determine personnel/equipment requirements, and develop a Systems Design Document (SDD), Engineering Installation Document (EID), Test and Acceptance Plan, and Bill of Materials (BOM) for EA review and approval.

2.2.2. Implementation Support:

This includes installation, test and acceptance, and transition support to local client.

3.0 GENERAL TASK DESCRIPTIONS

This detailed task description provides the EA expectations and understanding of the work to be performed. As long as the deliverables (outputs) are provided on schedule and at the quality level required, in accordance with engineering design plans, the vendor/partner has full discretion to determine how the work will be performed.

3.1 Engineering

The Vendor/Partner shall provide engineering and installation support services, as required, in the areas of Cabling for Data and Voice, network analysis, bandwidth utilization for internal network, technical support, quality assurance, test and evaluation and installation support.

Engineering for a project typically follows this progression: site survey and then development of an Engineering Installation Document (EID). The various elements

of engineering and installation work the vendor/partners may be required to perform under this task are described in the following paragraphs.

3.1.1 Site Surveys:

A site survey shall be accomplished as needed to achieve specific goals for a given tasking document. These goals shall include, but are not limited to:

- a) Determination of existing or planned information systems and configurations.
- b) Determination of physical facility dimensions.
- c) Determination of existing power systems distribution and capacity.
- d) Determination of existing electrical and communications grounding systems and effectiveness.
- e) Determination of the overall structure of the Building for the cabling requirements in each floor.
- f) Determination of the best possible location to install Wireless Access Points for maximum coverage in the building.
- g) Refinement of user Functional Requirements.
- h) Determination of personnel and equipment required to implement the acquisition in question.

3.1.2 Engineering Installation Documents (EID)

The vendor/partner shall ensure the EID contains the criteria applicable to the particular design, technical data, and guidance for planning, engineering, costing, budgeting, acquisition and installation considered to be a new requirement, a follow-on requirement, or an upgrade of an existing installation. For standard installations that do not differ significantly at different facilities, the EID engineering/installation specifications and instructions shall depict typical configuration (i.e. those that can be standardized) of physical layout, rack profiles, electrical interface, interconnections, and other engineering installation requirements. The EIDs for installations that are tailored to specific systems, equipment and facilities shall include detailed installation instructions.

3.1.4 Engineering Supervision

The vendor/partner shall provide on-site technical services for automated and information management systems in support of requirements and assist during on-site implementations.

3.2 Implementation

3.2.1 Installation and Test Support

The vendor/partner shall install and perform testing of Data and Voice Cable network solution and does other such work as specified in EA approved EID and architectural plans.

4.0 DELIVERABLES:

Vendor/partner shall provide, unless otherwise directed or in-case of projects, the following deliverables:

- a. Weekly Status Report – An email describing significant events for the week past planned activities for the coming week, and any issues/challenges of note.
- b. Site Survey Report – A written narrative describing the current state of the facility/site and the functional requirements identified during the survey.
- c. Engineering Installation Documents (EID) – The detailed engineering drawings used to implement the project. This shall include a detailed Installation Bill of Materials (IBOM) and detailed engineering drawings. A draft and final version shall be in MS Visio diagram for cable connectivity along with a test result showing cable labels, distance, status of the test etc...
- d. Project Schedule – The vendor/partners schedule for implementing the project with the assigned Project Manager of EA. This shall be a living document, updated weekly or more if the situation dictates.

- e. Provide as built drawings in Visio format, a list of installed materials, and a list of minor project deficiencies still needing correction. In addition, provide a project overview summary, based on actual work performed, and a 'high level' itemized list of all upgrades implemented.
- f. A list of on-site spares, which identifies manufacturer, nomenclature, part/model number, serial number, and software license number where applicable.
- g. Provide a list of equipment/software manuals (if any) that shall be delivered.

5.0 DELIVERABLES SCHEDULE:

The vendor/partner will submit a Quality Assurance Surveillance Plan within 5 days of the award. The Vendor/partner shall provide the EA each document in draft for review and staffing prior to the vendor/partner publishing a 'final' document.

Expected delivery times for the deliverables are as follows (all days are calendar days and the EA review period is 7 days):

- a. Weekly Status Report COB Thursday
- b. Site Survey Report: 3 days after completion of survey
- c. Draft EID: 2 days after site survey
- d. Final EID: 2 days after EA review and comments
- e. Transition Plan Input: 5 days after EID review.

6.0 EA INSPECTIONS:

The EA will perform spot inspections and conduct random (periodic) inspections during the installation process to insure that the vendor/partner is adhering to the referenced standards and practices. The EA will participate in the final test procedures.

6.1 Quality Assurance:

The vendor/partner shall perform Quality Assurance (QA) on all vendor/partner-installed material, equipment, cable systems, and power systems as per best commercial practices. The vendor/partner QA shall report any discrepancies between what was ordered and what is delivered/ implemented performed to the EA Lead and QA within 1 day of discovery for resolution. No material proposed may be substituted with an alternate product unless approved by the EA prior to delivery. The vendor/partner shall correct all deficiencies reported by EA QA personnel/Project Manager who will inspect the vendor/partner's work. The vendor/partner shall issue a QA certification statement to the EA validating that the installed system is free from installation deficiencies and defects for the support service period selected. This statement shall also certify that EA documented vendor/partner defects have been corrected and shall be submitted prior to submission of the final Systems Acceptance.

6.2 EA Quality Assurances:

The EA will perform periodic quality assurance review and validation of Vendor/partner's performance data and records. Review and validation may occur at any time during normal duty hours by providing 48-hour notification to the Vendor/partner. The EA QA representative will primarily employ validation of vendor/partner recorded performance data and vendor/partner historical records and procedures. Quality review methods may include, but not be limited to, inspection of EA-specified documents, evaluation of the Vendor/partner's overall performance, general compliance with task requirements, and best commercial practices. The EA QA representative/ Project Manager may employ any of the following validation methods in conducting evaluation of services provided.

- a. Periodic validation of Vendor/partner work
- b. Periodic surveillance and inspection of ongoing actions
- c. Review of vendor/partner QC certification statements.
- d. Response to service outages.

7.0 Administrative Considerations

7.1 Period of Performance:

The period of performance will be for one year from upon contract award.

8.0 EA FURNISHED RESOURCES

8.1 Facilities, Supplies, and Services

The EA will provide access to facilities for which implementation activities are to take place. The EA will also provide facilities for storage, setup, and preparation of equipment for system implementation.

8.2 Place of Performance.

The primary work location for this project will be on-site at the Head Office, Kabul. It is expected that the majority of the work shall be performed on site but the Vendor/Partner may need to go to the other branches if required.

8.3 Normal Working Hours.

Working hours will normally be 8AM to 5PM, Sunday through Thursday. Double Shift or weekend or round the clock work may be required to meet schedules if called out in a specific sub-task.

8.4 Installation Sites, Transport and Accommodation Service.

Installation Site is classified into two groups: "Regions" and "Capital".

1. All franchises, SIS, Flagships, MSCs, Sub-Offices, Head Office in Kabul are coming under "Capital" Category. Etisalat Afghanistan will provide the transport service, except Head Office, for other mentioned locations/places. There is no accommodation or food allowance entitlement.
2. Out of Kabul Capital, the installation site will be categorized as "Regions". Etisalat Afghanistan will provide the following services:
 - 2.1. Transportation service will be provided in contact with Administration Dept., (for tickets & its fares), and the air tickets cost will be paid and



annexed with "installation service" Billed in Purchase Request (PR)/ Purchased Order (PO). (No advance payment or separate bill)

2.2. In case Etisalat Afghanistan Guest house or accommodation facility is not available in "Region", then, vendor/contractor is entitled to 3000 AFN per Day per person (Travel per diem) for maximum Two (2) Persons. (inclusive of food allowance)

2.3. Project or Installation duration (days) in regions will be forecasted by Etisalat Afghanistan's IT Dept.

8.5 Vendor/Partner Furnished Resources

8.5.1 Solutions Equipment: The Vendor/partner shall furnish all hardware, and computer connectivity required to conduct business in support of this task but EA may provide the Hardware if it is available in EA IT Stock.

8.5.2 All replacement parts shall be new or Original Equipment Manufacturer (OEM) components or an EA approved equivalent. When the vendor/partner desires to use equivalent parts, the vendor/partner shall submit a listing of the equivalent parts for EA approval prior to procurement.

8.5.3. In the case of commercially available parts, complete information as to manufacture (i.e., type of materials, place of manufacture, manufacturer's part number or catalog number) shall be submitted with the above list.

8.5.4. In the case of specially manufactured parts, all plans and specifications shall be submitted for approval. Prior to use in this task order, all specially manufactured parts shall be subjected to any and/or all tests as directed by the VP or Manager, at the vendor/partner's expense, to ensure compliance with the plans and specifications previously approved.

8.5.5. In no event shall the vendor/partner propose to procure or fabricate equipment, parts, software or materials prior to issuance of a verbal approval from the EA.

*****End of Document*****